

HANOVER LOCAL HUMAN RIGHTS COMMITTEE MINUTES

DATE: June 4, 2013

PRESENT: **Committee Members:** Lynn Goodale, Shahneese Wright-Hall, Cheryl Boykin, Linda Townsel

Committee Member absent: Brandy Barkins

Human Rights Manager: Taneika Goldman, DBHDS

Affiliates Present: Nicelle Cooper, Ascending Dove Residential Facility, Inc.
Lena Oliver, Bethel Residential Homes, LLC
Charletta Darville, Community Aid, LLC
Dyane Winn, Creative Family Solutions
Valencia Smallwood, Destiny Services, Inc
Terecco Greenhow, Dimension Youth Services
Tyrone Hilton, Envision Solutions
Jennifer Fidura, Fidura & Associates
Diane Dillard, Hanover Adult Center
Susan Cunningham, Hanover Community Services
Pam Jones, Key Support Services
Krista Veneziano, Mental Health Experience Supportive Services
Elmira King, Milestone Counseling Services
Pathways to Success
Barbara Riggins, Riggins Residential
Transitions Day Support Services
A Leavelle Cox, VELDOT Residential Services, LLC
Crystal Burgess, Virginia Baptist Children's Home
Kristin Yavorsky, Virginia Supportive Housing
Kim Snyder, Wall Residences
Lawrence Gunn, Youth Counseling Services

Affiliate Absent:
Curtis, Comprehensive Counseling Group

WELCOME: Lynn Goodale called the meeting to order and welcomed all attending. New committee members Cheryl Boykin & Linda Townsel were introduced.

AGENDA ITEMS:

APPROVAL OF MINUTES:

March 5, 2013 –

Motion to accept as written – Shahneese Wright – Hall/ 2nd – Linda Townsel

March 19, 2013

Motion to accept as written – Shahneese Wright – Hall/ 2nd – Linda Townsel

PUBLIC COMMENTS: None

ADVOCATE COMMENTS:

- Human Rights Regulation revision update- survey's
- As of June 1, 2013, all Providers should be entering all allegation, complaint and serious incident data into CHRIS. CHRIS training resources are now on the DBHDS website under OL and OHR.
- Public notice of intent to re-designate VOPA: watch for more information.

OLD BUSINESS:

Affiliate 2012 Annual Reports

- Motion to accept the below reports as read – Linda Townsel/ 2nd - Shahneese Wright – Hall
- Bethel Residential Homes, LLC

- Community Aid, LLC
- Creative Family Solutions
- Hanover Adult Center
- Mental Health Experience Support Services
- Pathways to Success-(report received at meeting)
- Transitions Day Support Services
- Youth Counseling Services
- Dimension Youth Services

Motion to accept the above report as read – Cheryl Boykin/2nd – Linda Townsel

Affiliate Quarterly Reports (Oct 1 – Dec 31, 2012)

Motion to accept the below reports - Shahneese Wright – Hall/2nd - Linda Townsel

- Bethel Residential Homes, LLC
- Comprehensive Counseling Services
- Dominion Youth Services
- Hanover Adult Center
- Mental Health Experience Support Services – resubmit to Advocate w/ answers to Q1-5 by 6/7/13
- Pathways to Success
- Youth Counseling Services

AFFILIATE QUARTERLY REPORTS:

Motion to accept the following reports with no questions :Shahneese Wright – Hall/ 2nd - Linda Townsel

- Community Aid, LLC
- Creative Family Solutions
- Destiny Services, Inc (Intensive In-home)
- Destiny Services, Inc (Mental Health Support)
- Destiny Services, Inc (Psychosocial Rehabilitation Program)
- Dimension Youth Services
- Fidura and Associates
- Hanover Adult Center
- Key Support Services
- Mental Health Experience Supportive Services – report questions 1-4 by 6/7/13
- Milestone (2 programs)
- Riggins Residential & Day Support
- Transitions Day Support Services
- Virginia Baptist Children's Home & Family Services
- Virginia Supportive Housing
- Youth Counseling Services

- a. Ascending Dove Residential Care:** 0 allegations of abuse & neglect. 1 neglect. 0 complaints.
#1 – March 15, 2013 – Client fell down the stairs on their way to the rest room and injured their ear. Client was taken to the ER & the injury required stitches by a plastic surgeon. This client is now escorted by a staff person when using the stairs. No abuse or neglect was found on part of the staff.
- b. Ascending Dove Residential Care Therapeutic Day Program:** 0 allegations of abuse & neglect. 1 peer to peer. 0 complaints.
#1 – January 25, 2013 – Client A was singing to music when client B told client A to be quiet. Client A did not & put their hands in client B's face. The counselor on duty attempted to redirect client's but the situation escalated and client B hit client A in the stomach.
- c. Bethel Residential Homes, LLC:** send amended report to Advocate by 6/7/13.
- d. Community Aid, LLC:** 0 allegations of abuse & neglect. 0 complaints.
- e. Comprehensive Counseling Group, LLC:** Absent, no quarterly report received.
- f. Creative Family Solutions:** 0 allegations of abuse & neglect. 0 complaints.

- g. Destiny Services Intensive In-home:** 0 allegations of abuse & neglect. 0 complaints.
- h. Destiny Services Mental Health Support:** 0 allegations of abuse & neglect. 0 complaints.
- i. Destiny Services Intensive Psychosocial Rehabilitation Program:** 0 allegations of abuse & neglect. 0 complaints.
- j. Dimension Youth Services:** 0 allegations of abuse & neglect. 0 complaints.
- k. Envision Solutions:** report received at meeting-0 allegations of abuse & neglect. 0 complaints.
- l. Fidura & Associates, Inc.:** 0 allegations of abuse & neglect. 0 complaints.
- m. Hanover Adult Center:** 0 allegations of abuse & neglect. 0 complaints.
- n. Hanover Community Services:** 4 allegations of abuse & neglect. 1 neglect. 7 complains.
 #1 – Adult client working in a Supported Employment Enclave setting wrote a note that she wanted to kill herself & it was seen by her job coach. This client voluntarily went to the hospital & did not harm herself. However, there were enough missteps by staff to warrant an investigation and a corrective action plan has been put in place due to a founded complaint of neglect.
- o. Key Support Services, LLC:** 0 allegations of abuse & neglect. 0 complaints.
- p. Milestone Counseling Services, LLC CMHSS:** 0 allegations of abuse & neglect. 0 complaints
- q. Milestone Counseling Services, LLC Day Support:** 0 allegations of abuse & neglect. 0 complaints
- r. Pathways To Success, LLC:** report received at meeting-0 allegations of abuse & neglect. 0 complaints to send amended report to Advocate by 6/7/13.
- s. Riggins Residential:** 0 allegations of abuse & neglect. 0 complaints.
- t. Riggins Day Support:** 0 allegations of abuse & neglect. 0 complaints.
- u. Transitions Day Support Services:** 0 allegations of abuse & neglect. 0 complaints.
- v. VELDOT Residential Services, LLC:** 0 allegations of abuse & neglect. 0 complaints.
- w. Virginia Baptist Children's Home & Family Services – DDM:** : 0 allegations of abuse & neglect. 0 complaints.
- x. Virginia Supportive Housing:** 0 allegations of abuse & neglect. 0 complaints.
- y. WALL Residences LLC:** 0 allegations of abuse & neglect. 1 neglect. 0 complaints.
 #1 – March 13, 2013 – Client missed their scheduled dose of multivitamin because the provider ran out of them. The following day provider purchased more and no more doses were missed. Provider also received a medication administration refresher training as part of the corrective action plan.
- z. Youth Counseling Services:** 0 allegations of abuse & neglect. 0 complaints.

REQUEST FOR ADDITIONAL PROGRAMS:

- **Key Support Services:** congregate residential program in Henrico-“The Greens” supporting two individuals in their own apartment. Motion to accept program affiliation- Shahneese Wright-Hall/2nd - Lynn Goodale
- **Ascending Dove Residential Care:** in-home services. Motion to accept program affiliation – Linda Townsel/ 2nd – Cheryl Boykin

REQUEST FOR AFFILIATION:

Wall Residences requests affiliation for six new locations: Motion to accept affiliations listed below - Shahneese Wright-Hall/ 2nd – Linda Townsel

Provider: Kim & Thomas Goodloe, 12359 Ashcake Rd, Ashland, VA 23005

Provider: Anne & Fred Short, 12187 Ashland Heights Rd, Ashland, VA 23005

Provider: Jaclyn Gilmore, 1819 Boyer Rd, Powhatan, VA 23139

Provider: Ella Jones, 2900 Lynhaven Ave, Richmond, VA

Provider: Harold & Darryl Frans, 13600 Prince James Dr, Chesterfield, VA 23832

Provider: Marcella & Antonio Booker, 1313 Greystone Ave, Richmond, VA 23224

Liberation Family Services – Mental Health community support services for adults. Motion to accept affiliation contingent upon meeting with Advocate to amend policies & procedures - Shahneese Wright-Hall/ 2nd – Cheryl Boykin

NEXT MEETING: September 3, 2013 at 5:00 p.m. in the DSS Meeting Room

ADJOURNMENT: 6:30P

Respectfully submitted by: Stacy Jaciuk